



## GENERAL REGULATIONS FOR THE RENTAL OF HOLIDAY APARTMENTS

The following are a number of GENERAL REGULATIONS for the rental of the apartment where you will be staying.

### PRICES:

Prices vary depending on the characteristics (number of beds, location etc.), category and the fixtures and facilities of the apartment.

### BOOKING:

1. The apartment is rented solely for the number of persons (including children from 0-12 years of age) specified upon booking. For any addition persons staying in the apartment at any time during the booked period, the proprietor is entitled to apply a price supplement.

2. Bookings are only *confirmed*, determining the location of the apartment and the period requested, upon receipt of the deposit. The deposit, which may be up to 25% of the total cost agreed, must be paid within 7 days of making the booking.

A copy of the proof of payment must be sent to the proprietor by fax, email or other means. The proprietor will then give confirmation of the booking.

Always remember to confirm any agreements made in writing.

### CANCELLATION

In the event of cancellation, the proprietor is entitled to apply the following penalties:

- *up to 30 days prior to scheduled arrival: 25%*
- *29 to 4 days: 50%*
- *3 to 0 days: 75%*

Penalties may only be applied if indicated clearly in writing to the tenant at the time of booking.

## **HANDING OVER OF KEYS**

Upon arrival, all guests, including minors, must present an identity document and provide all the necessary information for their registration.

The guests must also pay the remainder of the rental fee agreed in full.

The proprietor or lessor is entitled to request a precautionary deposit which will be returned to the client upon departure if no damage to the rented property and/or its fixtures is found.

## **ARRIVAL AND DEPARTURE**

To allow the proprietor time to inspect and clean the property, please note that:

- *tenants may take occupancy of the apartment between 3:00 pm and 8:00 pm on the day of arrival*
- *tenants must vacate the apartment before 9:30 am on the day of departure*

Guests are kindly requested to respect these times. Any changes will only be possible subject to prior arrangement with the proprietor.

Please note that no refunds are possible in the event of late arrival or early departure.

## **TERMS OF AGREEMENT**

Please contact the proprietor of the apartment directly for the specific terms of rental and payment.

### ***Notes:***

*All ApT Val di Fiemme associated apartments have been inspected by ApT staff, who have verified the state of the property and its fixtures and facilities.*

*All apartments are equipped with blankets and cookware. Certain proprietors also provide table linen, bathroom towels and bed linen on request. Please contact the proprietor to verify and concur the facilities offered before arrival.*

*The period of rental may be agreed upon directly with the proprietor.*

*Prices depend on the location, category and size of the apartment, the season, rental period and the services offered.*